



Student Observations and Internships:

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Volunteer Services:

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VOLUNTEER SERVICES OPPORTUNITIES

Northwestern Medicine Delnor Hospital

DEPARTMENT	HOURS OF OPERATION	JOB SUMMARY
CAFETERIA SUPPORT	Sunday - Saturday 11 – 2 pm 4 – 6 pm	Stock supplies, clean tables, pre-package foods, and assist guests as needed with trays.
CANCER CENTER	Monday – Friday Reception: 9 – Noon or Noon – 3 PM Clinic: 10 – 2 PM Infusion: 9 – Noon or Noon – 3 PM	Support staff and assist patients in Infusion, Clinic or Reception areas.
CENTER FOR BREAST HEALTH	8– 4 pm, Monday – Friday 8 – 12 Noon on Saturday	Greeter and register assistance. Escorting; highly visible position.
EMERGENCY DEPARTMENT (adults only)	Shifts available 24/7	Assist staff with stocking, patient support, messenger or waiting room.
GIFT SHOP	Weekdays: 8:30 -12:30, 12:30 – 4, 4 – 7 PM Saturday and Sunday: 10 – 1 PM, 1 – 4 PM, 4 – 7 PM	Sales, Cashiering, Customer Service. Able to sensitively interact with patients and family members.
GREETER & WAYFINDER: ALL ENTRANCES	Weekdays: 5 – 8 AM, 8 – 12, 12 – 4 PM, 4 – 7 PM Saturdays: 8 – 12, 12 – 4, 4 – 7 PM Sundays: 10 – 1, 1 – 4, 4 – 7 PM	Greeter and registrar assistance. Escorting; highly visible position. Walking necessary, assist with wheelchairs preferred.
HI-HAT RESALE SHOP	Tuesday – Saturday 10:00 AM – 1 PM 1 – 4 PM	Merchandise sorting, pricing, stocking, displays; or cash register/front counter.
MESSENGER/MAIL	Weekdays: 8 – Noon, Noon – 4 PM, 4 – 7 PM Saturday and Sunday: 10 – Noon, 12 – 2 PM, 2 – 4 PM	Pick-up and delivery of mail, and flower deliveries. Office projects as needed. Requires a lot of walking.
OUTPATIENT LAB	Weekdays: 8– Noon, Noon – 4 pm, 4 – 6 pm; Saturdays: 8 am - Noon	Reception duties.
PATIENT SUPPORT	Weekdays: 9 AM – Noon, 5 – 7 PM Weekends: Noon – 2 PM	Visit patient rooms with distraction cart of books, magazines, etc. Easy conversationalist and sensitivity to others are key skills.
SAME DAY SURGERY (adults only)	Monday – Friday 6 – 9 AM, 9 – Noon, Noon – 3 PM	Comfortable with patients and family members, assist clinical staff, stock supplies, push wheelchairs.
SURGICAL WAITING ROOM	Monday – Friday 8 am – Noon, Noon – 4 PM, 3 – 6 PM	Assist surgical liaison with patient and family communication, some walking and wheelchairs preferred.
VOLUNTEER OFFICE CLERICAL	Wed, Thurs, Fri: Noon – 4 PM Saturday and Sunday: 9 - Noon	Clerical support, computer skills, data entry, potential patient contact. Serves as back-up to other roles.

2016 Discovery Program

A unique two-year opportunity for select high school students to encourage their interest in health care.

The Northwestern Medicine Discovery Program is intended to ignite a student's passion for the medical field by providing a comprehensive overview of the diverse career opportunities that are available in health care. Students are exposed to both traditional and non-traditional medical careers, and will learn practical skills as they navigate real-life hospital and patient-care scenarios to help them determine if a career in the medical field is right for them.

Students who are selected for the Discovery Program will have the unique opportunity to participate in activities facilitated by Northwestern Medicine physicians, clinicians and professional staff, including tours, presentations, group discussions and practical hands-on projects. The program also offers students opportunities for leadership, mentorship, networking and community service.

Students interested in participating in the Discovery Program must meet the following eligibility requirements. Space is limited.

- Sophomore or Junior in high school (two-year commitment)
- Minimum GPA of 3.0 on a 4.0 scale and in good standing
- Entire application completed and submitted prior to due date

For more information about the Northwestern Medicine Discovery Program or how to apply, please call 630.933.4234, TTY for the hearing impaired 630.933.4833, or visit cadencehealth.org.

The future leaders of health care are learning today.

Session Topics

Building and Construction
Cardiology and Cardiac Rehabilitation
Continuing Education
Emergency Medicine
Heart Failure
Hospital Administration
Human Resources and Security
Medical School and Residency
Nursing
Nutrition Services
Oncology
Pathology
Proton Therapy
Quality Management
Simulation Lab
Supply Chain
Surgery
Vaccine Clinic
Volunteer Services